

Autodesk® Expert Elite

Terms of Service

Overview

The Autodesk Expert Elite Program recognizes individual community members who have made extraordinary contributions with helping customers by sharing knowledge, providing community leadership, and exemplifying an engaging style of collaboration that drives a healthy and valuable Autodesk customer community. They share their enthusiasm for Autodesk with their community, as well as representing the voice of the customer back to Autodesk.

The goal of the Autodesk Expert Elite program is to empower them to better share their knowledge, assist their peers and support the Autodesk community.

Program Elements

The Autodesk Expert Elite term is a 12 month period

- New Expert Elites will be invited to join the program during one of the enrollment periods of either February or August.
- Expert Elites may be re-inducted during their enrollment period based on their community contributions the prior 12 months.
- Expert Elite members will be expected to maintain professional conduct and meet certain responsibilities and expectations, as summarized below
- Expert Elite status is granted at the sole discretion of Autodesk.
- Expert Elite members are expected to adhere to any applicable terms of use or similar terms and conditions, including but not limited to Autodesk's Website Terms of Use and <http://usa.autodesk.com/adsk/servlet/index?siteID=123112&id=786919> the Autodesk Code of Business Conduct:
http://images.autodesk.com/adsk/files/Autodesk_code_102711_English_FINAL.pdf

Recognition Requirements

Key characteristics of an Autodesk Expert Elite member include:

- **Accessibility** – Regular participation each month on Autodesk's Communities, Autodesk Int'l Communities or through social channels (e.g., blogs, Twitter, Facebook)
- **Expertise** – Have a strong understanding of Autodesk, it's related products, as well as the needs of our community members
- **Responsive** – Respond regularly to questions or ideas and contribute to the knowledge of the community
- **Leadership** – Represent the spirit of the community and bring the voice of the customer back to Autodesk
- **Advocacy** – Be a brand advocate for Autodesk, and act as a fair and balanced representative.

Entitlements and Responsibilities

The program seeks to boost the influence of Autodesk Expert Elite members, both within the community and with their peers. As a recognized Expert Elite member you will receive a number of benefits during the program year, including:

Expert Elite Member Benefits

Reputation

- Community badge
- Expert Elite Recognition Certificate
- Program welcome gift
- Video interview opportunities
- Social Recognition (Twitter and AutodeskCare)
- Discussion forum privileges e.g. mark or unmark accepted solutions

Access

- Private Expert Elite community
- Escalate posts to Autodesk Technical Support
- Access to Autodesk speaker series
- Expert Elite member monthly meetings with guest speakers
- Interactions with Autodesk Product Designers or Managers
- Access to Autodesk software products*

The Fine Print

Autodesk reserves the right to make Autodesk Expert Elite member selection decisions and to revoke Autodesk Expert Elite member status at any time and at its sole discretion. Acceptance of the Autodesk Expert Elite member designation constitutes permission for Autodesk and its partners and agents to use the names and/or likenesses of Autodesk Expert Elite members for advertising and promotional purposes without additional compensation, unless prohibited by law. Autodesk Expert Elite members may be required to execute additional agreements pertaining to use their names and/or likenesses, as a condition of maintaining Autodesk Expert Elite member status.

By participating in the Autodesk Expert Elite program, each Autodesk Expert Elite member agrees to (i) accept and comply with all Autodesk terms and conditions applicable to participation in any community. (ii) release, indemnify, defend and hold Autodesk and its parents, affiliates, subsidiaries, directors, officers, employees, sponsors and agents, including advertising and promotion agencies, and assigns, and any other organizations related to the Expert Elite program, harmless from any and all claims, injuries, damages, expenses or losses to person or property and/or liabilities of any nature that in any way arise from participation in the Autodesk Expert Elite program including without limitation (a) any condition caused by events beyond Autodesk's control that may cause the Autodesk Expert Elite program to be disrupted or corrupted; and (b) any injuries, losses, or damages (compensatory, direct, incidental, consequential or otherwise) of any kind arising in connection with or as a result of the Autodesk Expert Elite designation or from participation in the Autodesk Expert Elite program.

Any action, suit or case arising out of or in connection with the Autodesk Expert Elite program must be brought in the federal courts located in the Northern District of California or the state courts located in Marin County, California.

*So long as you are an Expert Elite program member, in addition to the rights and restrictions set forth in the License and Services Agreement accompanying the software made available to you under the Expert Elite program, you have the right to use such software non-commercially to become familiar with its features and functions and to increase your proficiency for purposes of enhancing your participation in Autodesk's online customer support communities. Should your status as an Expert Elite member end, you must uninstall and discontinue use of such software.

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